

Tech Specs: Moody Radio Affiliate FTP Server now FTPS accessible via new Amb-OS UI version

Moody Radio is pleased to announce in conjunction with Amb-OS that the Moody Radio Affiliate FTP site at <u>ftp://ftp.moody.edu</u> and its FTPS secure file transfers are now available on the latest AMR-100 User Interface released Sept. 25 by Amb-OS.

The following information was provided Sept. 25 by Amb-OS:

"We've now expanded (to include FTPS) the protocols implemented in the backup FTP module of our UI software. This enhanced capability will allow the UI FTP module to fetch files from Moody Radio's FTP site after their recent change to accept only secure protocol. If your UI PC's operating system is Windows 7 or later and you need the FTPS functionality, version 1.33.6 can be downloaded via our UI support page, <u>http://www.amb-os.com/ui</u>, or via the "Help" tab of the UI >click "UI updates" >highlight "1.33.6" then click "This will update your UI immediately." If you don't need the expanded FTPS/MBN capability then no upgrade to your current UI is necessary."

"If your UI PC's operating system is Windows XP (svc. pack 3) and you need the FTPS functionality, version 1.33.5 can be downloaded via the UI support page. If you don't need the expanded FTPS/MBN capability then no upgrade to your current UI is necessary. Note that some XP installations may not work without downloading/installing the special operating system redistributable package also available on the UI support page. Also, because of increasing obsolescence of the components in and lack of developer support for the XP operating system, version 1.33.5 of the UI is the final version that we'll be offering for use on XP computers. UI Version 1.33.6 and later will NOT work on XP platforms."

"If you need technical support, contact our helpdesk at 1-877-262-6728 or email support@amb-os.com."

"Thank you for your partnership!"

Amb-OS Support

Still having trouble downloading programs from ftp.moody.edu? Read on...

As a reminder, the Moody Radio Affiliate FTP site changed to the FTPS (FTP over TLS) protocol on Sept. 15. That means anyone who is still using unencrypted logins will no longer have access to the FTP server until they update their FTP clients.

If your station is unable to transfer files from the Moody Radio Affiliate FTP site via the Amb-OS User Interface, please install the latest version noted above.

If your stations does not have an Amb-OS receiver, and your existing method of FTP transfer no longer works, we recommend using the free download FTP client FileZilla or WinSCP. For instructions on setting up those FTP clients and other tested FTP clients, please see or download our <u>FTPS Tech Specs and instructions</u>.

https://www.moodyradio.org/siteassets/stations/affiliate/techspecs/techspecs mr ftp site changes to secure ftp eff 09-15-2020.pdf

If stations have any questions, please call David Woodworth at (312) 329-4435 or email <u>david.woodworth@moody.edu</u> or <u>xdssupport@moody.edu</u>.

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